



## The Little Dog Lounge Service Agreement

Your Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: (Cell) \_\_\_\_\_ (Home) \_\_\_\_\_ (Work) \_\_\_\_\_

Email: \_\_\_\_\_

Dog's Name: \_\_\_\_\_ Age: \_\_\_\_\_ Breed: \_\_\_\_\_ Weight: \_\_\_\_\_

If applicable please circle one: **Neutered/Male** and/or **Spayed/Female**

When or where did you get your dog? ( shelter, breeder, etc) \_\_\_\_\_

Vet/Clinic/Hospital Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Does your dog have any medical or health concerns? If yes please explain:

\_\_\_\_\_

Does your dog have any allergies? (Food, medicine, environmental, etc) If yes please explain: \_\_\_\_\_

Does your dog take any medications? \_\_\_\_\_

We agree to provide daycare services to your dog and give your dog medications as directed on this form. Our daycare hours of operation are from 8:00 AM to 5:30 PM Monday through Friday, Saturday by grooming and boarding appointment only. We will take care of your dog for any amount of time during these periods. Our staff will exercise careful, responsible judgment in all situations during your dogs stay with us. All dogs must be temperament tested before being admitted into daycare. The temperament test must be scheduled in advanced. If your dog becomes disruptive while at daycare, he/she will not be able to return until the problem is solved, or will need to go to the quiet area as space permits. This is done for the safety and well-being of all dog's.

You agreed to pay the little dog lounge the schedule fee before your dog is taken into our care. These rates are provided for you on our rate schedule, and are subject to change. You may pick up your dog anytime during the daycare hours. Please call for accommodations that vary from our regular schedule. Guest left beyond our normal daycare hours without prior notice will be charged an additional fee (see rate schedule). Payment is due before our service commences. A valid credit card must be kept on file at all times. Payment can be made online at [www.thelittledoglounge.com](http://www.thelittledoglounge.com), or in person at The Little Dog Lounge. The following forms of payment are excepted cash, check, MasterCard, Visa, American Express, Discover. Reservations are required for daycare. Reservations can be made in person, by phone, or online. Please cancel your reservation at least 48 hours in advance if your plans change. The Little Dog Lounge, at their discretion, may charge a \$25 failure to cancel fee, if cancellations do not fall within the 48 hour timeframe.



The Little Dog Lounge has an emergency evacuation plan in place. The Little Dog Lounge owners are also trained in pet first aid and CPR but, in the event of an emergency, every attempt will be made to contact you or another designated contact listed on the Little Dog Lounge pre-certification and enrollment form. If contact cannot be made (or in cases of emergency,) then we will act in a way that we feel is in the best interest of your dog, which may include professional veterinary services. You agree to not hold the Little Dog Lounge and it's staff liable for any decisions we make. You shall be responsible for all costs incurred with the care of your dog, which includes, but is not limited to, emergency veterinary care. The Little Dog Lounge recognizes Capital District Animal Emergency Clinic for 24-hour emergency care. Other veterinary hospitals and clinics in close proximity include Shaker Veterinary Hospital, Sand Creek Animal Hospital and Boght Veterinary Clinic. Any or these may be used on availability.

And up-to-date vaccinations certification and buy a licensed veterinarian is required to be on file before your dogs first day. All dogs must be vaccinated against Distemper, Bordatella and Rabies. They must also be on a flea and tick preventative program, and be free of parasites. An annual fecal exam is also required.

If your dog is found to have fleas or ticks while at The Little Dog Lounge, you agree to allow us to remove and treat at your expense. Your dog must be spayed or neutered in order to join the doggie daycare. Your dog must be at least four months old. Your dog must be in good condition of health ( No coughing, vomiting or diarrhea 48-hours prior to arrival at our facility).

We reserve the right to not allow your dog into our facility if your dog looks sick, injured, or if we feel your dog requires professional medical care. If your dog become sick while in our care, we will attempt to contact you or any listed emergency contacts listed on The Little Dog Lounge pre-certification and enrollment form. If contact cannot be made, you agree to allow us to act in the best interest of your dog. Dog owners are responsible for all costs incurred with the medical care of their dog. The Little Dog Lounge recognizes Bayberry Veterinary Care, Shaker Veterinary Hospital, Sand Creek Animal Hospital and Boght Veterinary Clinic for all non-emergency care.

Your dog must not display any aggressive or antisocial behavior. This is to ensure the safety and well-being of your dog, as well as our other guests.

You represent that you are the owner of this dog, at least 18 years of age, are authorized to enter into this agreement and you agree that all information provided is true and correct to the best of your knowledge.

You agree, to the best of your knowledge, that your dog has not been exposed to rabies, distemper or or any other contagious illnesses within 30 days prior to coming in to daycare. You agree that your dog has no illnesses or behavior problems (aggression, threatening, etc) that have not been disclosed to us, and that you will hold our company and its employees harmless for any loss, damage or expense resulting from your dogs stay.

You shall also hold us harmless from, and indemnify us against, any claims asserted by any person who was either injured or harmed by your dog and in addition, you shall hold us harmless from any injuries sustained by your and your dog. This disclaimer shall be interpreted to the broadest extent possible under New York State Law.

You also acknowledge that in the unlikely event that another dog injures your dog, you will not hold us responsible for the injury. If your dog injures another dog, you will be solely responsible for the injury (legally, monetary, etc).

You further agree that you will not hold us liable if your dog becomes ill during or after its stay at our daycare facility. In the unlikely event your dog becomes ill or injured while at daycare, you authorize the little dog lounge to obtain the proper treatment without notifying you first at the closest veterinary clinic emergency care, based on availability. This is done for the health and safety of your dog. You will be notified as soon as your dog is in medical care, or when a member of our staff is able to do so. I understand I assume full financial responsibility and all liability for any and all expenses involved in regards to the behavior and health of your dog.

You also understand there are risks and benefits associated with group socialization of dogs. You agreed the benefits outweigh the risk and that you except the risk. You desire a socialize environment for your dog while attending services provided by the little dog lounge, and while in our care. You understand that while the socialization and play is closely and carefully monitored by the little dog lounge staff to prevent injury, it is still possible that during the course of normal play your dog may receive minor nicks and scratches from roughhousing with other dogs. While unlikely and not anticipated, it is also possible that your dog may obtain a sprain, strain, broken bone, become overly fatigued or dehydrated. Staff upon pick up will point out any injuries to your dog while at the little dog lounge.



You agree that while the little dog lounge requires that all dogs entering the facility are up-to-date on vaccinations and free of parasites, viruses and other medical conditions, it is beyond the control of the owners of the little dog lounge if your dog contract something while at the little dog lounge.

You understand that if your dog is not picked up on time or buy a time and/or date specified ahead of time, you hereby authorize the little dog lounge to take whatever action is deemed necessary for continuing care of your dog. If your dog is not picked up during normal daycare hours, you agree to allow us to continue housing and boarding your at your expense (late pickup and/or boarding rates apply). If your dog is abandoned as defined by New York state statute 331: abandonment of animals by owner; procedure for handling we will make every attempt to contact you, and any emergency contacts, and your listed veterinarian. We will also send a certified letter to the address given on the enrollment form before further action is taken. If your dog is not picked up within 10 days of the expected pick up date, your dog maybe given up for adoption or processed through a third-party adoption center. You also acknowledge that you will be fully responsible for all attorneys fees and associated cost if you abandon your dog.

Animal control requires us to keep a copy of your dogs rabies certificate on file. This is a legal document signed by your veterinarian. A copy of your receipt of your dogs rabies tag is not valid to me this county requirement.

This agreement can be change only if in writing and signed by you and your company. You acknowledge that the little dog lounge reserves the right to refuse admittance to your dog at anytime if problems arise from your dogs behavior.

We often video record and take pictures of dogs at daycare and boarding dogs while they are here. We do post the videos and pictures on our website, YouTube and Facebook and on occasions in the local newspapers and in our marketing materials. We would like to ask your permission to be able to publish any photos or videos that may include your dog.

Ensuring your pet remains safe and well cared for is our first responsibility and as such we take it very seriously. We do our best to have our parents screen for pre-existing health conditions but some factors may be beyond our control. In the event that a medical emergency arises while the dog is at our facility or participating in service we provide, it is imperative that we are immediately able to get them medical treatment at the closest available facility. We will call ahead to the veterinary office in closest proximity he geographically to us to ensure they can handle the emergency present. Your dog will be rushed to the closest available facility for treatment and you will be notified. We notify the owner after we have secured a medical treatment center for the dog to avoid delays that may be caused by emotion on the part of the pet owner. Our goal is to get your dog medical attention as quickly as humanly possible, and any distractions that may interfere with the process. For that reason, it is a requirement to have our dogs parents sign this form.

Dogs Name: \_\_\_\_\_

Owners Name: \_\_\_\_\_

Signature of Owner: \_\_\_\_\_

Date: \_\_\_\_\_